

# BridgeGate Connect<sup>™</sup> Installation and Users Guide





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Audience

This document is written and intended for users of the BridgeGate Connect client, as well as for Systems Administrators who will be installing and configuring the BridgeGate Connect client.



# About the Installation

The BridgeGate Connect<sup>™</sup> client installation is performed using an executable installation program. Customer Support will provide the link to download the installation program.

# **System Requirements**

## **Supported Platforms:**

• Windows 7, 8, 8.1, 10, Windows Server 2008 R2 and Windows Server 2012



#### Dependency:

- Java 8
  - If Java 8 is not currently installed, the installation program will notify the user, launch a Web Browser and take the user to the Oracle website to download the appropriate version.
- Port 9000 must be available ( To Modify the port, edit the BridgeGate Connect.ini file and add the following to the "Virtual Machine Parameters" -Dhttp.port=9001 )

#### Disk Space:

- Approx. 100 MB Temporary space for Installation.
- Approx. 200 MB Installation Complete.

## Memory:

- Depending on what other applications are running
  - o Minimum: 100Meg RAM
  - O Recommended: 1GB RAM

## **Administrator Privileges**

The BridgeGate Connect<sup>™</sup> software requires Administrative Privilege to install the Service.

**NOTE**: If the service will be executed under the context of a user other than Local System in order to access network resources, that user will need to have Administrator privileges on that machine in order to access the registry and other environmental variables as required. The user will need the "Run as a Service" right as well.



# Installing BridgeGate Connect™

The installer will launch and check to see if Java 8 is installed, this may take a few moments if it cannot find Java 8. If Java 8 is not installed the user will be presented with a Welcome to the Prerequisites screen.



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| Name                           | Version                                  | Action    |
|--------------------------------|--|-----------|
| Java SE Runtime Environment 8u | Required: 1.8 or higher. Found: nothing. | Open Site |
|                                |  |           |

Upon selecting Next, it will launch a Web Browser and take the user to the Oracle site to download the applicable Java installation. The user must then install Java to move on to the next step.

After installing Java or if Java was already installed, the user will be presented with a Welcome to the BridgeGate Connect Setup Wizard screen.







Specify the location of the installation or keep the default settings and click Next.

|   | -       |                 | ×   |
|---|---------|-----------------|-----|
| Select Installation Folder  |         |                 |     |
| This is the folder where BridgeGate Connect will be installed.                                  |         |                 |     |
| To install in this folder, click "Next". To install to a different folder, enter i<br>"Browse". | it belo | ow or clic      | k   |
| Eolder:   |         |                 |     |
| C:\Program Files\BridgeGate Connect\  | E       | Br <u>o</u> wse |     |
|   |         |                 |     |
|   |         |                 |     |
|   |         |                 |     |
| Advanced Installer  | -       | _               | . 1 |
| < <u>B</u> ack <u>N</u> ext >   |         | Cano            | tel |

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| BridgeGate Connect Setup  |   | ×           |
|---|---|-------------|
| Ready to Install  |   |             |
| The Setup Wizard is ready to begin the  | BridgeGate Connect installation                                   |             |
| Click "Install" to begin the installation.<br>installation settings, click "Back". Click                        | If you want to review or change a<br>"Cancel" to exit the wizard. | any of your |
|   |   |             |
|   |   |             |
|   |   |             |
|   |   |             |
|   |   |             |
| udvanced Installer  |   |             |
| The Control of the Second S |   |             |





Upon selecting Finish, the Installer will launch the default Web Browser and take the user to the login page (<u>http://localhost:9000/login</u>) for further configuration. Customer Support will provide the user with the appropriate Username and Password.

| BridgeGate Connect × +   |     |   | 3. <del></del> 8 |        | ×     |
|--|-----|---|------------------|--------|-------|
| $\leftarrow$ $\rightarrow$ O   localhost:9000/login                                      | □ ☆ | = | 1                | \$     |       |
| BridgeGateCONNECT Documentation  |     |   | Help             | Siç    | jn in |
| User<br>Password<br>BridgeGate Server<br>https://connect.bridgegatehealth.com<br>Sign in |     |   | Version          | 200    | 120   |
|  |     |   | version          | 12.0.0 | -420  |

# **Configuring BridgeGate Connect™**

BridgeGate Connect has integrated Documentation/Help. To access the Configuration documentation, click on the Documentation tab.

| BridgeGate Connect × +   |   | -                    |         | ×     |
|--|---|----------------------|---------|-------|
| $\leftarrow$ $\rightarrow$ $\circlearrowright$ localhost:9000/docs   | ☆│ ≡  |                      | ٩       |       |
| Bridge Gate CONNECT  | Documentation   | Help                 | Si      | gn in |
|  |   |                      |         |       |
|  |   |                      |         | 1     |
| Introduction   |   |                      |         |       |
| BridgeGate <sup>™</sup> Connect is a lightweight service that w<br>directory on a client system to a BridgeGate server, v<br>to the BridgeGate Connect system. | ill forward data from either a socket connection or<br>where it can be processed and the resulting data s         | a<br>sent back       |         |       |
| About BridgeGate Conne   | ect   |                      |         |       |
| BridgeGate Connect is a plug-and-play capable insta<br>workflows without incurring the system administration   | Ilation that provides users the full power of Bridge<br>o complexity or cost of a full BridgeGate installatio     | :Gate<br>n.          |         |       |
| BridgeGate Connect takes your data and sends it to<br>execute a BridgeGate workflow. All requests use HT<br>maintained and operated by BridgeGate Professiona  | a full BridgeGate server as a web request, which<br>TPS/SSL to keep data secure. The BridgeGate se<br>I Services. | will then<br>rver is |         |       |
| Client Server  | HTTPS/SSL   |                      |         |       |
|  | BridgeGate<br>Server  |                      |         |       |
| Powered By 🚔 BridgeGateHealth  |   | Versio               | n 2.0.0 | -420  |

# **Accessing Files on the Network**

If File Processing is used and the files will be located on a network share, then the BridgeGate Connect Service, will need be executed as a user who has privileges to this share.

By default the service is installed and uses the Local System Account user context.

| Services (Loca | Services (Local)   |                                 |                                      |         |              |               |
|----------------|--------------------|---------------------------------|--------------------------------------|---------|--------------|---------------|
|                | BridgeGate Connect | Name                            | Description                          | Status  | Startup Type | Log On As     |
|                |                    | BridgeGate Connect              | BridgeGate Connect                   | Running | Automatic    | Local System  |
|                | Stop the service   | 🧠 BridgeGate FTP Server         | BridgeGate TEI - FTP Server          |         | Automatic    | BRIDGEGATE    |
|                | Nestan the service | RridgeGate SFTP Server (SSH)    | BridgeGate SFTP Server (SSH)         |         | Automatic    | BRIDGEGATE\t  |
|                |                    | 🖏 Certificate Propagation       | Copies user certificates and root ce |         | Manual       | Local System  |
|                | Description:       | 🖏 Client License Service (ClipS | Provides infrastructure support for  |         | Manual (Trig | Local System  |
|                | BridgeGate Connect | 🖏 CNG Key Isolation             | The CNG key isolation service is ho  | Running | Manual (Trig | Local System  |
|                |                    | 🖏 COM+ Event System             | Supports System Event Notification   | Running | Automatic    | Local Service |
|                |                    | 🖏 COM+ System Application       | Manages the configuration and tra    |         | Manual       | Local System  |
|                |                    | 🖏 Computer Browser              | Maintains an updated list of comp    | Running | Manual (Trig | Local System  |
|                |                    | 🤹 Connected Device Platform     | This service is used for Connected   |         | Disabled     | Local Service |
|                |                    | 🧠 Connected User Experience     | The Connected User Experiences a     | Running | Automatic    | Local System  |
|                |                    | 🧠 CoreMessaging                 | Manages communication between        | Running | Automatic    | Local Service |
|                |                    | 🖏 Credential Manager            | Provides secure storage and retriev  | Running | Manual       | Local System  |
|                |                    | Cryptographic Services          | Provides three management servic     | Running | Automatic    | Network Servi |
|                |                    | 🖏 Data Sharing Service          | Provides data brokering between a    | Running | Manual (Trig | Local System  |
|                |                    | 🖏 DataCollectionPublishingSe    | The DCP (Data Collection and Publ    |         | Manual (Trig | Local System  |
|                |                    | 🖏 DCOM Server Process Laun      | The DCOMLAUNCH service launch        | Running | Automatic    | Local System  |
|                |                    | Delivery Optimization           | Performs content delivery optimiza   |         | Automatic (D | Local System  |
|                |                    | Device Association Service      | Enables pairing between the syste    | Running | Automatic (T | Local System  |
|                |                    | Device Install Service          | Enables a computer to recognize a    |         | Manual (Trig | Local System  |
|                |                    | 🖏 Device Management Enroll      | Performs Device Enrollment Activit   |         | Manual       | Local System  |
|                |                    | 🖏 Device Setup Manager          | Enables the detection, download a    |         | Manual (Trig | Local System  |
|                |                    | 🖏 DevQuery Background Disc      | Enables apps to discover devices wi  |         | Manual (Trig | Local System  |
|                |                    | Client OHCP Client              | Registers and updates IP addresses   | Running | Automatic    | Local Service |
|                |                    | Diagnostic Policy Service       | The Diagnostic Policy Service enabl  | Running | Automatic    | Local Service |
|                |                    | 🖏 Diagnostic Service Host       | The Diagnostic Service Host is used  | Running | Manual       | Local Service |
|                |                    | 🥋 Diagnostic System Host        | The Diagnostic System Host is use    |         | Manual       | Local System  |
|                | 1                  | (C) 0: 1 1: 111                 |                                      | -       |              |               |

## **Uninstalling BridgeGate Connect**

The user can uninstall BridgeGate Connect via the following:

- 1. Navigate to 'Control Panel' \ 'Programs and Features', select BridgeGate Connect, and click on uninstall.
- 2. Run the installation executable again, and navigate to the Uninstall option.



## **Getting Help**

## Interacting with BridgeGate™

Vorro Inc. D.B.A BridgeGate 7751 Belfort Parkway Suite 160 Jacksonville, FL 32256 (866)739-0300 (US Toll Free) (904)739-0300 (International) (904)739-0595 (Fax)

## **Customer Support**

BridgeGate<sup>™</sup> provides 24/7 customer support.

(866)739-0300 ext. 250 (US Toll Free) (904)739-0300 ext. 250 (International) E-mail: <u>support@bridgegateintl.com</u>

## Professional Services/Training

Contact the BridgeGate<sup>™</sup> sales or professional services team regarding the provision of exemplary consultative services. (866)739-0300 ext. 250 (US Toll Free) (904)739-0300 ext. 250 (International)

E-mail: <u>sales@bridgegateintl.com</u> <u>support@bridgegateintl.com</u>

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