BridgeGate Connect™

Installation and Users Guide

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Audience

This document is written and intended for users of the BridgeGate Connect client, as well as for Systems Administrators who will be installing and configuring the BridgeGate Connect client.
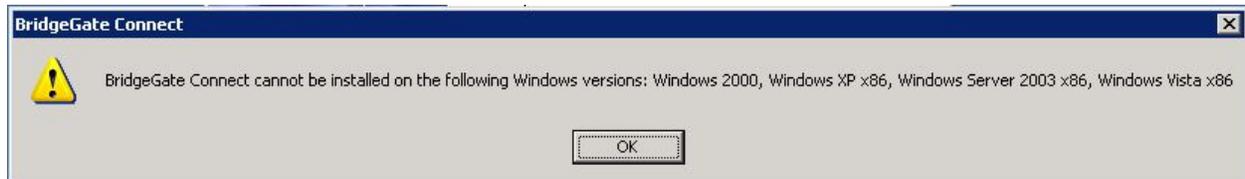
About the Installation

The BridgeGate Connect™ client installation is performed using an executable installation program. Customer Support will provide the link to download the installation program.

System Requirements

Supported Platforms:
- Windows 7, 8, 8.1, 10, Windows Server 2008 R2 and Windows Server 2012

BridgeGate Connect

⚠ BridgeGate Connect cannot be installed on the following Windows versions: Windows 2000, Windows XP x86, Windows Server 2003 x86, Windows Vista x86

OK

Dependency:
- Java 8
    - If Java 8 is not currently installed, the installation program will notify the user, launch a Web Browser and take the user to the Oracle website to download the appropriate version.
- Port 9000 must be available (To Modify the port, edit the BridgeGate Connect.ini file and add the following to the "Virtual Machine Parameters" -Dhttp.port=9001)

Disk Space:
- Approx. 100 MB - Temporary space for Installation.
- Approx. 200 MB - Installation Complete.

Memory:
- Depending on what other applications are running
   - Minimum: 100Meg RAM
    - Recommended: 1GB RAM

Administrator Privileges

The BridgeGate Connect™ software requires Administrative Privilege to install the Service.

NOTE: If the service will be executed under the context of a user other than Local System in order to access network resources, that user will need to have Administrator privileges on that machine in order to access the registry and other environmental variables as required. The user will need the "Run as a Service" right as well.

Installing BridgeGate Connect™

The installer will launch and check to see if Java 8 is installed, this may take a few moments if it cannot find Java 8. If Java 8 is not installed the user will be presented with a Welcome to the Prerequisites screen.
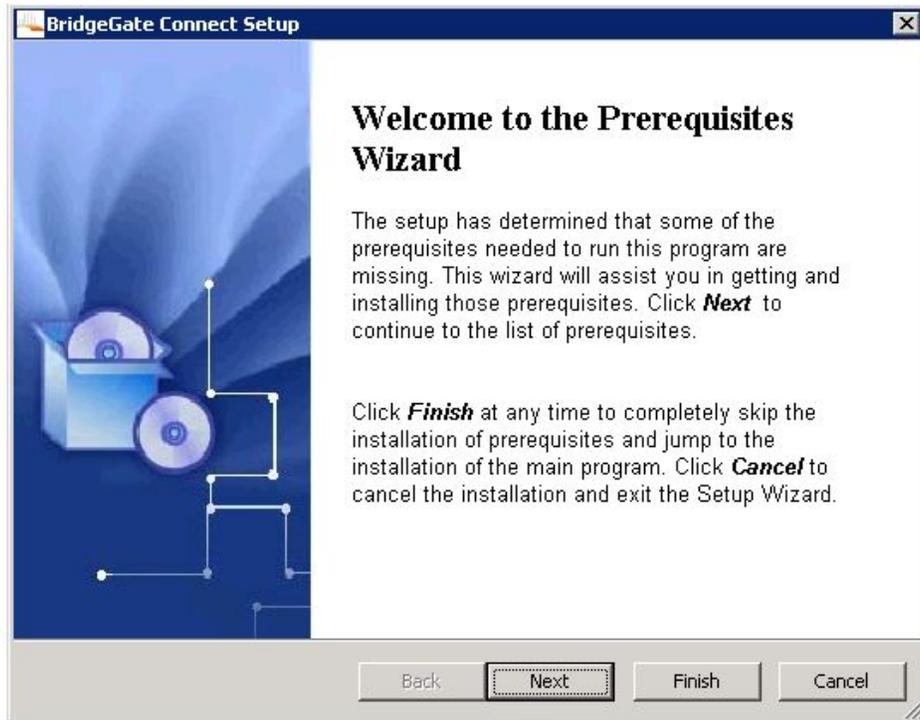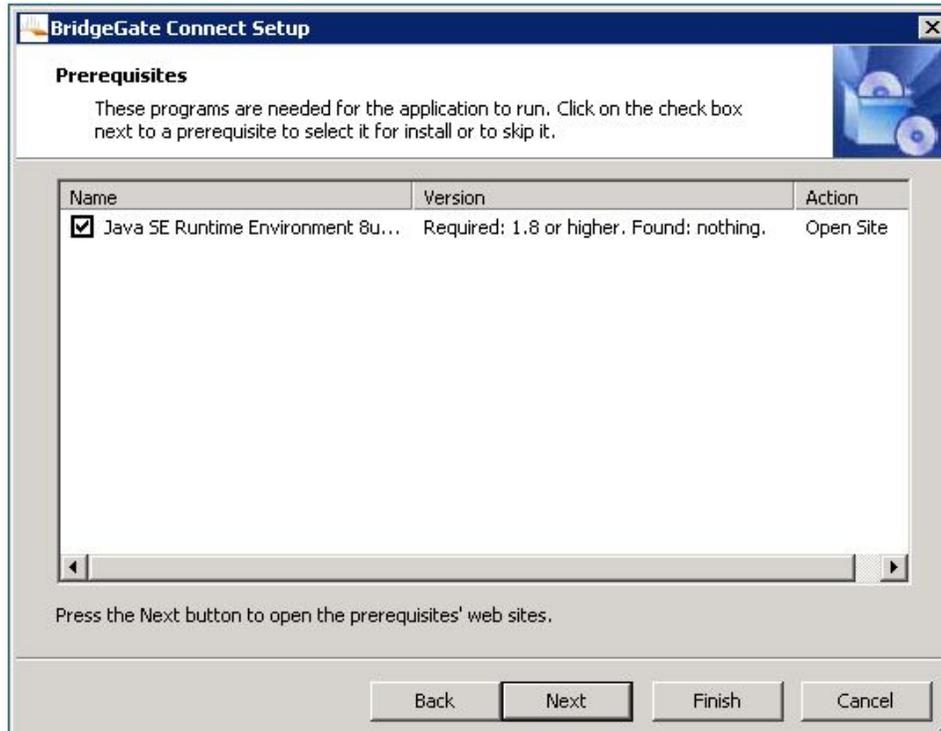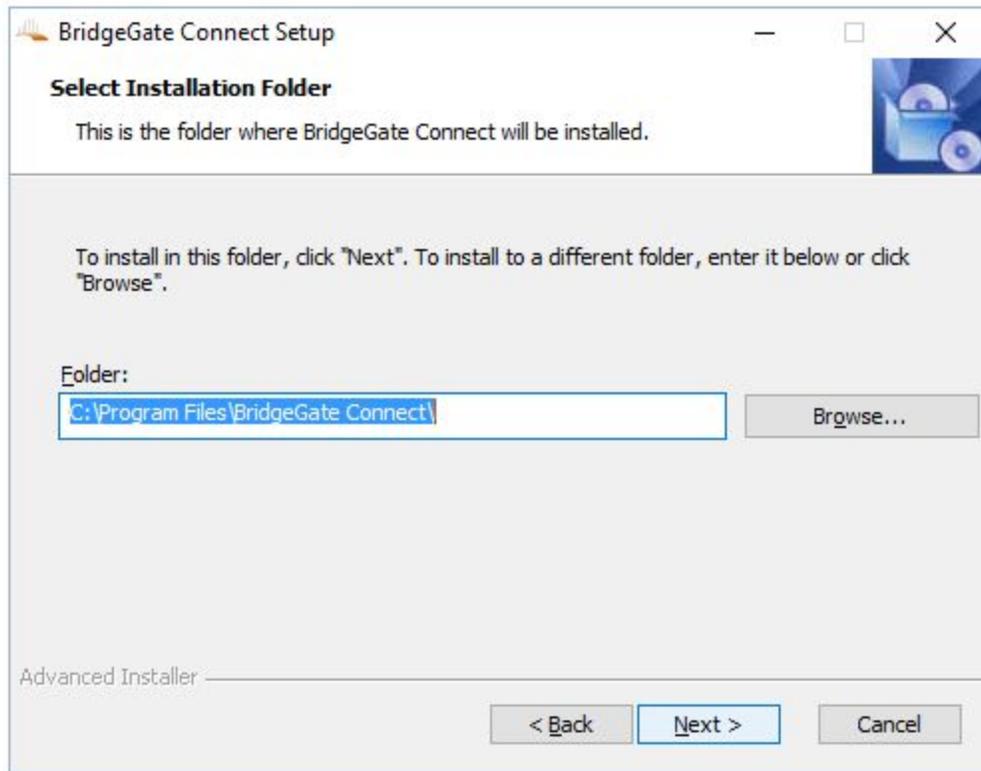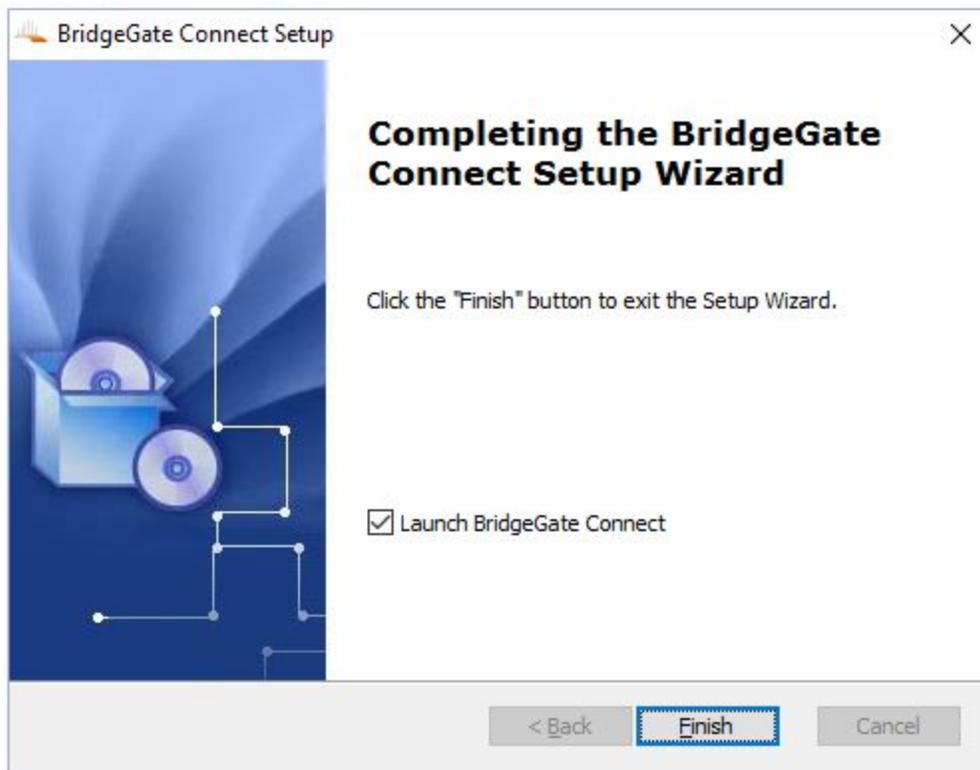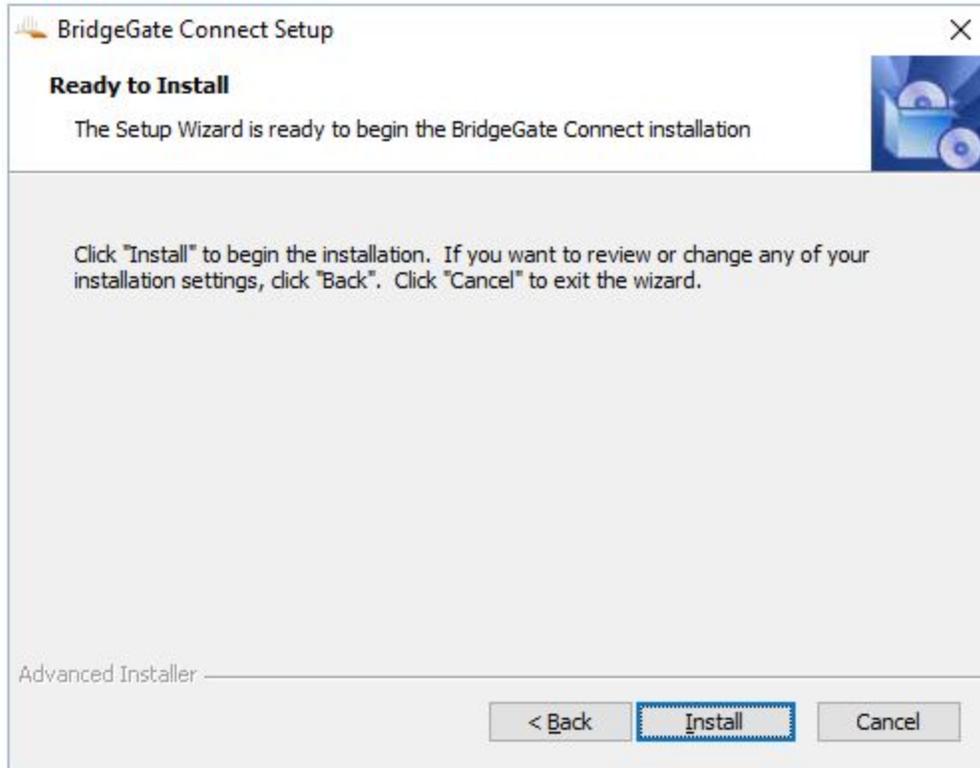
Upon selecting Next, it will launch a Web Browser and take the user to the Oracle site to download the applicable Java installation. The user must then install Java to move on to the next step.

After installing Java or if Java was already installed, the user will be presented with a Welcome to the BridgeGate Connect Setup Wizard screen.

BridgeGate Connect Setup

Welcome to the BridgeGate Connect Setup Wizard

The Setup Wizard will allow you to change the way BridgeGate Connect features are installed on your computer or even to remove BridgeGate Connect from your computer. Click "Next" to continue or "Cancel" to exit the Setup Wizard.

< Back   Next >   Cancel

Specify the location of the installation or keep the default settings and click Next.

BridgeGate Connect Setup

Select Installation Folder

This is the folder where BridgeGate Connect will be installed.

To install in this folder, click "Next". To install to a different folder, enter it below or click "Browse".

Folder:

C:\Program Files\BridgeGate Connect\

Browse...

Advanced Installer

< Back   Next >   Cancel

BridgeGate Connect Setup   ✕

Ready to Install

The Setup Wizard is ready to begin the BridgeGate Connect installation

Click "Install" to begin the installation. If you want to review or change any of your installation settings, click "Back". Click "Cancel" to exit the wizard.

Advanced Installer

< Back   Install   Cancel

BridgeGate Connect Setup   ✕

Completing the BridgeGate Connect Setup Wizard

Click the "Finish" button to exit the Setup Wizard.

☑ Launch BridgeGate Connect

< Back   Finish   Cancel

Upon selecting Finish, the Installer will launch the default Web Browser and take the user to the login page (http://localhost:9000/login) for further configuration. Customer Support will provide the user with the appropriate Username and Password.

Configuring BridgeGate Connect™

BridgeGate Connect has integrated Documentation/Help. To access the Configuration documentation, click on the Documentation tab.

Accessing Files on the Network

If File Processing is used and the files will be located on a network share, then the BridgeGate Connect Service, will need be executed as a user who has privileges to this share.

By default the service is installed and uses the Local System Account user context.
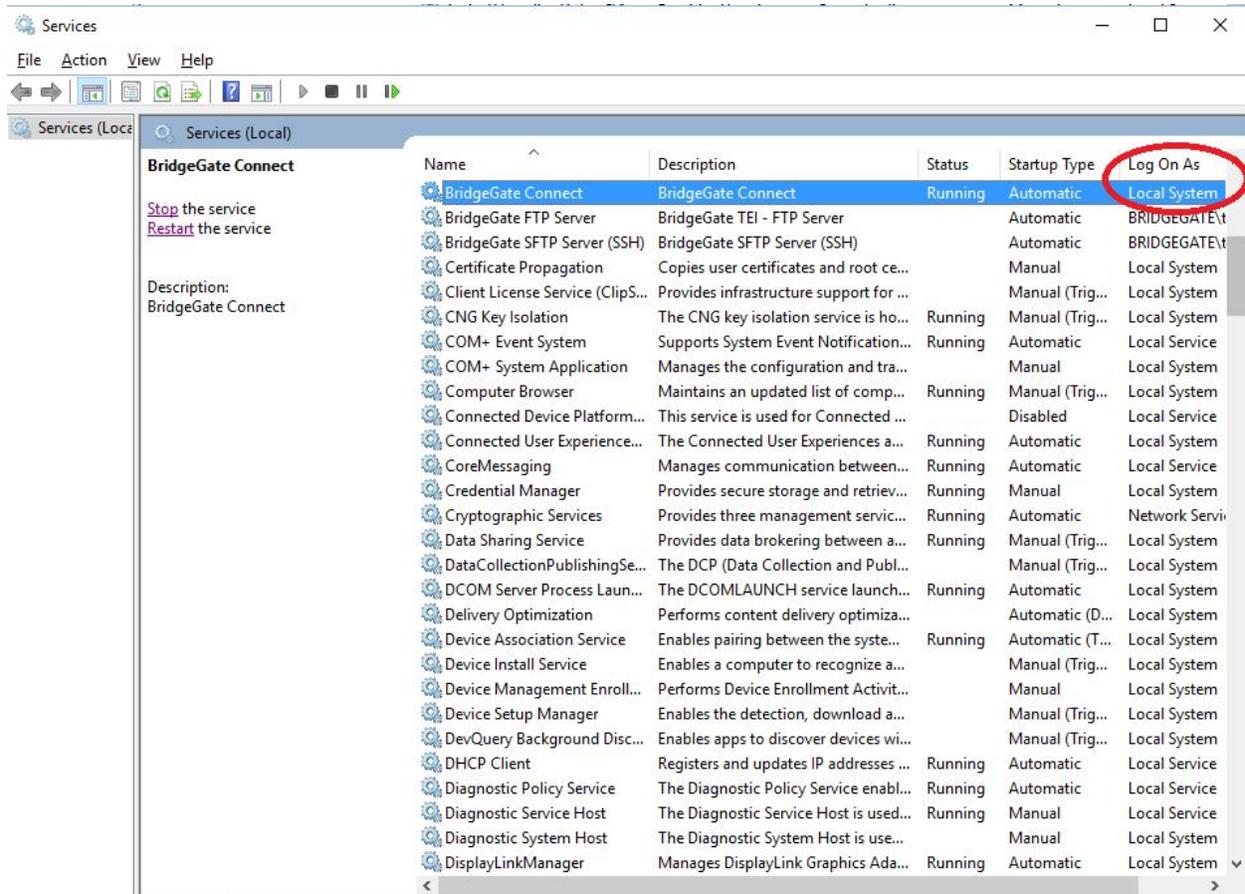
Uninstalling BridgeGate Connect

The user can uninstall BridgeGate Connect via the following:

1. Navigate to 'Control Panel' \ 'Programs and Features', select BridgeGate Connect, and click on uninstall.
2. Run the installation executable again, and navigate to the Uninstall option.

Getting Help

Interacting with BridgeGate™

Vorro Inc.
D.B.A BridgeGate
7751 Belfort Parkway
Suite 160
Jacksonville, FL 32256
(866)739-0300 (US Toll Free)
(904)739-0300 (International)
(904)739-0595 (Fax)

Customer Support

BridgeGate™ provides 24/7 customer support.

(866)739-0300 ext. 250 (US Toll Free)
(904)739-0300 ext. 250 (International)
E-mail: **support@bridgegateintl.com**

Professional Services/Training

Contact the BridgeGate™ sales or professional services team regarding the provision of exemplary consultative services.
(866)739-0300 ext. 250 (US Toll Free)
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E-mail: **sales@bridgegateintl.com**
         support@bridgegateintl.com